

Sustainable Innovation 2016
'Circular Economy' Innovation & Design
21st International Conference
7th – 8th November 2016
University for the Creative Arts
Epsom, Surrey, UK
www.cfsd.org.uk



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Delina is currently at the Knowledge Transfer Network specializing in Service Design and Innovation Effectiveness. Her recent research on organisational behaviours and collaborative innovation will support a more effective end to end experience for clients of the KTN and Innovate UK.

Delina has previously worked at Livework, a leading Service Design agency, where she managed user-testing on service design developments.

Delina holds an MDes in Service Design & Innovation from UAL, where she predominantly focussed project work on the public and charity sectors. Delina also has nearly three years of experience working in the Care Industry, with a keen interest in Autism & Aspergers.