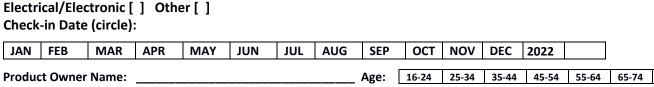
Farnham Repair Cafe: Product Activity Form -

Product owner to sign Terms of Service on Reverse side

Electrical/Electronic[] Other[]





Product Owner Name	:		Age:	16-24	25-34 3	5-44 45-54	55-64 65	5-74 75+
Contact Number:			E-ma	ail:				
Product Details	NOTE: ONLY ONE PRODUCT PER FORM							
Type of Product: _			Approx. age	of item (y	ears):	<1 1	-2 2-5	5-10 >10
Manufacturer: _			How long fa	ulty/dama	ged?:	Days W	/ks Mths	Yrs Dec
Weight (kg):	Cost (new) if kno				(£):			
Description of Proble	em:							
REPAIR (this section	to be complet	ed by repaire	<u>r)</u>					
STOP AND CHECK: If F ANOTHER FORM (this	_	• .				ACTIVITY FO	RM – DO N	OT RAISE
Repairer Name:			_					
Diagnosis:								
Calutian					Dataile e	of a at.a.		Locat (C):
Solution:					Details	of any parts	needed and	cost (E).
Outcome (at END of re OR Repair carried over to			Partial Advice	<u> </u>	ot possible	e Teste	d (circle):	Yes No
See back of this form fo	•					e present mo		
Note: Only sign when	repair cycle com	pleted. Cross t	hrough sticker b	ottom righ	t if a carri	ed over repa	air finished.	
Signed:		Date: _			PAT Test	required? (circle): Y	es No
PAT Test (to be com	pleted by teste	<u>er)</u> : ROBIN SM <i>A</i>	ARTPAT 5500 Ser	ial No. 906	9007 Cal [Date?:	/ /	
Visual Test:	PASS FA	IL						
Earth Bonding Test:	PASS FA	IL Non-app	plicable (e.g. Dou	ıble Insulat	ted items)		FRC Sti	cker
Insulation Test:	PASS FA	IL				」	HER	//
Signed (Tester):			Date:			(if repair (
The Centre for Sustainable Desi	gn [®]	University for the Creative Arts	Farnhan Town Counc	n iil		\	ove	r

Farnham Repair Café is a collaborative project between The Centre for Sustainable Design® at the University for the Creative Arts, Farnham Town Council and Farnham United Reformed Church. Farnham Repair Café is a part of the global repair café movement led by Repair Café International Foundation. The data provided maybe used for research purposes or to comply with Government Covid-19 guidance or Law but any personal details will be anonymised. For more information on data use see Privacy Statement <a href="https://frc.cfsd.org.uk/index.php/policy_statements/#

Farnham Repair Café (FRC): Terms of Service



Product checking-in

- Only ONE item for repair per person per session. Additional items will not be accepted
- Product owners must clean all products prior to bringing to the FRC
- Product owners must provide power supplies, plugs, leads, manuals, fuses, zips, etc. (where available) required to complete and test repairs

Products excluded from the repair service

- Petrol driven products, industrial devices and 3 phase power tools
- Vacuum cleaners if dust bags or containers are not empty
- FRC will only accept clothing items that have been recently washed/dry cleaned and not worn after cleaning
- FRC repairs clothing but will not alter items
- Products that are deemed to be hazardous, semi hazardous or beyond repair e.g. contaminated or in a dangerous condition

Product Repair Process

- All FRC repairs are performed free of charge (excluding chargeable parts) on a voluntary basis by FRC Repairers
- Product owners are expected to respond to texts, calls or emails from repairers regarding repair options and costs, purchase of parts, collection of products, etc.
- Product owners will be notified of the cost of any parts that may be needed to repair an item
- Product owners have the option to refuse to accept a proposed charge and the item will be returned unrepaired
- Where a product owner accepts the cost of parts that may be needed to repair it, they must agree payment with the Repairer before repair can be completed and the item returned
- FRC will not dispose of or sell any unwanted products whether repaired or not
- Voluntary financial donations are welcome to help pay for operational costs and the future development of the service (bank transfer or cash)

Safety including Covid-19 Precautions

- · Product owners are expected to social distance from others in any queue before and after entering the Spire Church
- One individual can enter each FRC session or one individual and one child (note: this may be varied at the discretion of FRC)
- · Parents / Guardians of children are responsible at all times for their safety and behaviour whilst in or in the vicinity of the FRC site
- Product owners are expected to wear their own face mask when entering the Spire Church (unless they have evidence of exemption)
- Product owners are expected to sanitise their hands using a dispenser at the entrance to the Spire Church or using dispensers at tables
- FRC will provide additional hand sanitiser and anti-bacterial spray for use on the day
- FRC will not be held liable for breaches of Government Covid guidelines or Law (social distancing, wearing of face masks) by visitors
- No repair guarantees are issued. FRC will not be held liable if a repaired item does not work properly at home or breaks down again in the future
- FRC will not be held liable for any loss or damage to items caused after receipt, during transport to and from the place of repair or during the repair process
- FRC and/or FRC repairers will not be held liable for any loss, injury or illness actually or allegedly associated with a visit to FRC, any repair carried out or that may result from any advice or instructions given and used at a later date

FRC reserves the right to vary the Terms of Service with immediate effect e.g. for safety reasons or in order to comply with Government advice or the law.

I have read, understood and agreed to abide by the above Terms of Service.

Name of Visitor / Product Owner (CAPITALS)

Signature of Visitor / Product Owner

Date: DD/MM/YY









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